Northeastern University

STUDENT EXPERIENCE/ATHLETICS

Effective Date: September

1, 2012

Date Revised: September 1,

2013

Supersedes:

Related Policies: Student Athlete Complimentary

Admission

Responsible
Office/Department:
Athletics

Keywords: Tickets, admission, athletics, sports, events, games

Policy on Athletics Complimentary Admission

I. Purpose and Scope

This policy applies to all complimentary admission to all on-campus athletic events.

II. Definitions

N/A

III. Policy

- The **President** may receive up to four complimentary tickets for all ticketed sporting events. All requests should be made to the Athletics Ticket Office at least 48 hours in advance.
- The **Director of Athletics** will receive ticket quantities as needed.
- All **Full-Time Athletic Department Staff** members may receive two complimentary season tickets for each home regular season sporting event. All ticket requests for individual games must be placed at least 48 hours prior to the event by contacting the Athletics Ticket Manager. All requests will be fulfilled based on availability.
- **Head Coaches** will receive twenty complimentary season tickets for their own sport and will follow the procedure for full-time athletic department personnel for all other sports.
- Assistant Coaches will receive six complimentary season tickets for their own sport and will follow the procedure for full-time athletic department personnel for all other sports.

- Part-Time Coaches and Graduate Assistant Coaches will receive two complimentary season tickets for each sport including their own.
- Tickets used for charitable contributions will be handled on an individual basis. A
 written request must be submitted to Athletics Ticket Manager or the Compliance Office
 at least one week prior to the event. This letter must include the following information:
 name of organization, contact person, 501(C)(3) tax id number, the quantity of tickets
 being requested, and purpose of ticket use. The Athletics Compliance office must
 approve before any request will be processed.
- Requests for tickets from **university employees** will be handled on a case-by-case basis.
- Under no circumstances will a **professional scout** receive complimentary ticketed admission to an event. All scouts must contact the coach or media services to arrange admission prior to the event or purchase a ticket at the event box office.
- High School, travel or town teams that wish to attend an event must contact the
 coaching staff and provide a full roster identifying all athletes and coaches that will be in
 attendance. The coaching staff must fill out all of the necessary paperwork with the
 Compliance Office, which in turn will provide approval and make the request to the
 ticket office. All submissions must be made at least 48 hours prior to the event.
- Playoffs, Tournaments and NCAA Championship events will be handled in accordance with NCAA regulations.

IV. Additional Information

All ticket requests will be fulfilled based on event availability and at the discretion of the Athletics Ticket Manager and Athletics Department.

V. Contact Information

Athletics Ticket Manager at (617) 373-4458

Athletics Compliance Office at (617) 373-7792